

Advice Pro GDPR statement

AdvicePro's Commitment to the General Data Protection Regulation (GDPR)

The new EU General Data Protection Regulation (GDPR) comes into force on May 25th 2018 and will affect every organisation which holds or processes personal data. It will introduce new responsibilities, more stringent enforcement and increased penalties than the current Data Protection Act which it will supersede.

All of our staff and those of our hosting provider are familiar with GDPR and their personal responsibilities.

Our staff are trained on Data Protection issues on commencement of employment and this is updated as and when regulations change or are updated.

All data is held within the UK on servers based in Dundee and Aberdeen.

All storage is secure and our hosting provider has GDPR procedures in place.

We have a notification process in place for any breach.

AdvicePro provides appropriate tools to allow all customers to properly enact the right to erasure process.

AdvicePro provides functionality to allow the details of a client to be extracted in a machine readable format (XML).

ACM Solutions, who develop, manage and provide the helpdesk services for AdvicePro expect to have completed ISO27001 certification before GDPR comes into force. Our hosting partners are already ISO27001 certified.

Privacy Policy

This privacy policy only covers this website and does not extend to links to other websites within this website.

In terms of the Data Protection Act 1998, Advanced Case Management Solutions is the data controller of personal data (information relating to identifiable living individuals) collected or obtained by or through this website.

Any personal data collected through this website shall be treated as confidential under the Data Protection Act 1998. Though Advanced Case Management Solutions will make every effort to preserve the privacy of personal data collected, Advanced Case Management Solutions may be required to disclose personal information when required by law wherein Advanced Case Management Solutions has a good faith belief that such action is necessary to comply with a current judicial proceeding, a court order or legal process served on our website.

Advanced Case Management Solutions is also registered under the Data Protection Act 1998 and as a Data Processor.

Any personal information collected by Advanced Case Management Solutions on this website, such as your name, address and e-mail address may be provided to necessary third-party service providers involved in advice and counselling.

If at any time you believe that the Data Controller has not adhered to the principles set out in the Data Protection Act 1998 in relation to your personal data, please notify us by e-mail to support@acm-solutions.co.uk , and we will use all reasonable efforts to determine and correct the problem promptly.